

*RPI Industries, Inc.*

**OPERATION AND SERVICE MANUAL**

**WARRANTY INFORMATION**

**For Model:**

**VIDD**

**VIENNA DRY / NON-REFRIGERATED DISPLAY**

**SPECIFICATIONS SUBJECT TO CHANGE WITHOUT NOTICE**

**220 Route 70, Medford, NJ 08055**

**Phone: (609) 714-2330**

**Fax: (609) 714-2331**

**IMPORTANT: THE FOLLOWING INFORMATION SHOULD BE RETAINED FOR  
FUTURE REFERENCE**

## *RPI Industries, Inc.*

Congratulations, you have just purchased the finest non-refrigerated display case available. We at RPI Industries, Inc. hope you are satisfied with your case for many years to come.

### **IMPORTANT**

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Please consult your use and service manual for proper care of your case.

### **USE & SERVICE MANUAL**

1. Tracks and sliding door fixtures should be cleaned and lubricated periodically.
2. Replace any malfunctioning parts as soon as possible.
  - i.e. Broken Brackets
  - Chipped Shelving
  - Lights
3. It is most important that the interior of the fixture be cleaned periodically.  
HOW TO CLEAN: Remove the product load and all shelving. Use only mild soap or detergent to wash the interior panels. Rinse with clean, warm water, and dry with a soft absorbent cloth.
4. This unit is intended for the storage and display of dry products that have no need for refrigeration.

# *RPI Industries, Inc.*

## **RECEIVING & INSPECTION PROCEDURE**

1. All fixtures have been carefully operation tested and inspected before shipping and are determined to be in good operating condition before leaving our factory.
2. Upon arrival of the fixture the cases should be examined thoroughly for any damage. If any damage is discovered, it should be noted on the delivery ticket or Bill of Lading and signed to that effect.
3. If you find any hidden damage, notify the carrier at once. Confirm all claims in writing. RPI Industries, Inc. cannot assume responsibility for filing freight claims, however, the factory will assist if required.

## **LOCATING THE FIXTURE**

1. Locate the display case in a dry, cool and well-ventilated area. When possible, do not locate any fixture in the direct rays of the sun, near heating ducts, radiators or stoves.
2. Locate the electrical outlet in such a manner that you may plug in the service cord (when finished) direct, without the use of an extension cord, must be 115V/20A circuit. On models not furnished with a service cord, a permanent electrical connection is required. Make sure that no other electrically operated appliances are connected to the circuit operating this fixture which will cause an overload. Overload circuits are extremely hazardous. **THE VOLTAGE MUST BE MAINTAINED TO WITHIN 5% OF VOLTAGE INDICATED ON THE NAMEPLATE FOR PROPER OPERATION.**  
  
**\*On some units, a separate 115V service for electric evaporator may be needed.**
3. This unit is for use in a max. 75F (24C) room ambient.

## *RPI Industries, Inc.*

### **INSTALLATION**

1. The electrical outlet used to supply current for a fixture must have proper ground facilities to match the services plug on the fixture service cord.
2. Make certain that the fixture is level in all directions. This is especially important for proper door closure, correct water drainage and efficient operation of evaporator.
3. Check operation of lights.
4. Inspect door for proper operation.
5. Check serial and rating plate for voltage and current requirements, then make electrical hook-up.
6. Fixture should be checked again after one weeks' operation.

### **OPERATING INSTRUCTIONS**

#### **MAINTENANCE:**

1. Keep the floor area around the fixture clean and orderly.
2. Check door operation and door seal. Doors must close and seal properly on all sides.
3. Replace any malfunctioning parts as soon as possible.

**CASES ARE DESIGNED TO OPERATE IN AN ENVIRONMENT OF 75 DEGREES FAHRENHEIT AMBIENT AND 55% HUMIDITY.**

## *RPI Industries, Inc.*

### **WARRANTY**

#### **PARTS: One Year**

RPI Industries, Inc. warrants to the original purchasers, the equipment manufactured by it to be free from defects in material and workmanship under normal use and service within 12 months from the date of original shipment from the factory.

Any items returned to the factory must be authorized by RPI Industries, Inc. Service Department and shipped prepaid. Replacements will be shipped collect.

This warranty does not include any materials, which has been subject to misuse, neglect, and damage in transit, accident, negligence or alterations.

#### **LABOR: One Year**

RPI Industries, Inc. warrants to the original purchasers, the equipment manufactured by it. RPI Industries, Inc., will for a period of 12 months from the date of original shipment from the factory pay, the cost of labor for repairs and replacement of parts that it has determined to be defective.

This warranty does not include the cost of labor for initial installation, start-up, correction of improper installations, by contractors other than RPI Industries, Inc. misapplications, repair due to abuse and negligence, by buyer, modifications, normal adjustments, drive time to and from repair site and freon recovery. The cost of service labor reimbursed will be based on straight-time rate and reasonable time for the repair of defect.

All service labor charges are subject to approval by RPI Industries, Inc. service department.

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### **GENERAL INFORMATION**

RPI Industries, Inc. Recommends That A Qualified Refrigeration Technician perform The Installation, Inspection and Start-Up of Refrigeration Equipment.

RPI Industries, Inc. Makes No Other Expressed Or Implied Warranty, And No Person or Representative Of The Seller Is Authorized To Add To The Seller's Liabilities in Connection With Its Products Other Than What Is Expressed.

Warranties Listed Here Are For Equipment Located Inside The Continental United States.

All Services Labor And/Or Part Charges Are Subject to Approval By RPI Industries, Inc. Contact the Service Department in Writing or Call (609) 714-2330, E-mail [www.rpiindustries.com](http://www.rpiindustries.com).

All Claims Must Contain The Following Information:

- \* The model and serial number of the equipment.
  - \* The date of the equipment failure and place of installation.
  - \* The name and address of the agency which will perform the service work.
- A complete description of the equipment failure, circumstances relating to that failure, parts replaced and itemized list of all labor charges to be incurred.

RPI Industries, Inc. Shall Not Be Liable For Any Default Or Delay In Performance Caused By Any Contingency Beyond Its Control.

Warranties Do Not Include Any Food or Business Loss and Transportation Charges To Or From RPI Industries, Inc. factory.

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